

## Easily manage your healthcare benefit account from your mobile phone!

Keeping up with your healthcare benefit accounts just got easier. You can now receive real time information and important updates in the palm of your hand – via text message. Simply register your mobile device and start receiving important and highly useful messages to help manage your healthcare benefit account(s). These messages include:

- Important plan date reminders, such as the last date to submit claims
- Account profile change notifications & confirmations
- Deductible status updates
- > Your account balance you can simply text 'BAL' to 97487 to receive a real time account balance
- And more!

## **Get started today:**

Start receiving text message notifications today. Follow these simple steps to register and enable your mobile device:

1. Login to your Igoe Administrative Services online account access portal. Navigate to the *'communications'* tab, and click *'communication settings.'* From there, click *'add mobile,'* as shown below:

Registered Mobile Numbers		
All registered numbers below will receive the alerts listed above. Unregistered mobile numbers may be deleted by selecting Delete button below.		
Mobile Number Status		
Note: To stop receiving mobile alerts, text STOP to $\{\}$ . To receive help text HELP to $\{\}$ .		
Delete Add Mobile Unregister		

2. Enter your phone number in the *'mobile phone number'* field. After reading and accepting the terms and conditions, click *'register.'* 

Employer: Example Group 1 Name: Six, Phase8 Address: 1 Main Street Beverly, MA 01015	Employee ID: XXX-XX-0000 Email: hjones@elegeus.com		
Enter your phone number in the space provided to receive standard rate activity alerts from us. Message frequency is based on use. Text STOP to 97487 opt out. Text HELP to 97487 for help or call for info.			
Message and Data Rates May Apply.			
Carriers include: AltelAWCC, AT&T, ACG, Roost, Cricket, Cincinnati Rell, Google Voice, MetroPCS, Rural Carrier Group, Tier 2/3 Carrier Group, T-Mobile, U.S. Cellular, Verizon Wireless & Virgin Mobile.			
For customer support please call, email tpa@ofsolutions.com.			
Read the mobile usage Terms and Conditions Here.			
Our privacy policy can be found in the site footer.			
Mobile Phone Number 555 - 5555 Register Cancel			
I accept Terms and Conditions and Privacy Policy	<i>i</i> .		

3. You will receive a text message prompting you to complete your registration by replying. Simply reply to this message with "Y." Your registration process is now complete, and your mobile device will start receiving text message alerts.

## **Questions?**

To learn more about how you can easily manage your healthcare benefit account from your mobile phone, contact Igoe Administrative Services at 800-633-8818, option 1 or visit flex@goigoe.com.